

# The 11th Annual Care Conference for **WALES 2015**

**8 October 2015**  
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# The 11th Annual Care Conference for Wales

## 8 October 2015

**9.00 – 10.05**

Registration, Networking and Exhibition viewing

**10.05 – 10.15**

**Chair's Introduction**

**Gwenda Thomas, AM**

*Gwenda Thomas was a former Deputy Minister for Children & Social Services*

**10.15 – 10.45**

**Key Developments in the Care Home Market in Wales**

**Mario Kreft, MBE, Chief Executive, Care Forum Wales**

*Mario will explore the effect of new and forthcoming legislation on the care home market in Wales and consider the importance of encouraging new services; the professionalisation of our staff and how to better match commissioning with inspection in a country where most care is publicly commissioned.*

**10.45 – 11.15**

**The Key Role of the Manager in Wales**

**Nicola Williams, RM of Hengoed Court Care Home**

*Ensuring managers and staff teams are equipped to lead courageously, competently and compassionately within the workplace is crucial if excellent outcomes are to be achieved at every level. This practical session covers Hengoed Care's on-going journey with a focus on embracing change, building firm foundations, not only for now but also the future and creating the 'right' climate for positive growth to occur.*

**11.15 – 11.45**

**Coffee, Networking and Exhibition viewing**

**11.45 – 12.15**

**Recent Developments in Dementia Care which Impact on the Care Home**

**Mike Slator, Owner of Osborne Care Homes**

*An overview of 'A Bigger Boat' in relation to care providers. A study completed in November 2014. "The report team interviewed over 50 pioneers across the field of Ageing and Dementia care to discover the world through their eyes. The insights reflect their understanding of the challenges they face, as well as the vision they hold for what is possible*

**12.15 – 12.45**

**Panel Session**

Great opportunity for delegates to question our experts about key issues to which they seek answers. Speakers:

*Mario Kreft, David Francis, Mike Slator, Nicola Williams, Gerry Evans*

**12.45 – 1.55**

**Lunch, Networking and Exhibition viewing**

**1.55 – 2.25**

**Care Council for Wales launches new code of practice**

**Gerry Evans, Director of Regulation and Professional Standards, The Care Council for Wales**

*The Care Council launched a new code of practice for those working in the care sector on 29 April 2015 which came into force on 1 July 2015. The code is designed to reflect the new principles in the Social Services and Wellbeing (Wales) Act 2014. The presentation will cover the key changes to the code and its relationship to the Act and the Regulation and Inspection for Social Care (Wales) Bill currently going through the National Assembly.*

**2.25 – 3.05**

**CSSIW's Response to the Lessons from Operation Jasmine**  
**David Francis, Assistant Chief Inspector, Care and Social Services Inspectorate Wales**

*David will consider some of the key findings from the Flynn review and how Operation Jasmine informed CSSIW's modernisation programme. He will also consider how the provisions of the Bill will further assist in preventing this ever happening again. David will then focus on improving quality and the progress being made to develop a quality judgement framework for care homes in Wales.*

**3.05 – 3.30**

**Key Plenary: Minister's Address**

**Mark Drakeford AM, Minister for Health & Social Services**

*Mark Drakeford was elected Assembly Member for Cardiff West in May 2011. He was chair of the Assembly's health and social care committee before being appointed Minister in March 2013.*

**3.30pm**

**Tea and Close**

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# The 11th Annual Care Conference for Wales

## 8 October 2015

### Conference objectives

- This annual conference will address the challenges currently being experienced by owners, operators and caring professionals within the long term care sector in Wales.
- We are delighted that the Minister will be able to join us to provide the vital Government perspective.
- The conference will focus on keeping you up to date with legislation, training and inspection..
- Presentations will provide differing perspectives on the market from a variety of leading professionals involved in the long term care sector in Wales.
- In an ever-changing environment the 2015 Conference will demonstrate there is a positive future, and give delegates the stimulus and ideas to review how they should approach their business currently and in the future.
- The conference will also provide an excellent opportunity to network with fellow care and business professionals, both familiar and new ones, at a senior level.

### The venue

The venue is the Ricoh Suite at Cardiff City Stadium, Leckwith Road, Leckwith, Cardiff, CF11 8AZ.

Full travel, accommodation and invoicing information will be sent to the first-named delegate with the booking confirmation.

### The organisers

Annual Care Conference for Wales is organised by Caring Times, the leading publication for the long term care sector. Caring Times is published by Hawker Publications Ltd, which also specialises in organising conferences in the field of health and social care. In addition it publishes the Journal of Dementia Care, a range of training handbooks at all levels of care plus many best-selling dementia books. Hawker publishes the long-term care website [www.careinfo.org](http://www.careinfo.org).

### Care Forum Wales

Care Forum Wales is a not-for-profit organisation representing independent sector care providers on health and social policy and practice with the Welsh Assembly Government. CFW promotes education, training, high quality standards of life and care, information dissemination and exchange. It operates at local, regional and national levels across Wales and is the one body with an authoritative voice for Welsh independent sector care providers. Membership is open to individuals and Associations; contact [www.careforumwales.org](http://www.careforumwales.org) for further information or telephone 01978 315211.

### The sponsors

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Christie + Co are the leading property advisors in the sale, acquisition and valuation of all categories of healthcare business. Our national coverage extends to 16 offices, including Cardiff, offering unrivalled local and national expertise to both private and corporate operators. Christie + Co broker over 60% of the individually transacted care homes each year.



## HUGH JAMES

Hugh James is proud to be supporting the Annual Care Conference for Wales. Our market leading healthcare practice is committed to providing expert support and advice to professionals in the sector. Our specialist lawyers have vast experience advising on the buying, selling, management and regulation of care homes in Wales.



Hallmark Healthcare is a leading care provider with 23 care homes across England and Wales dedicated to caring for older people. Our registered nurses and trained carers are highly valued and take great pride in delivering award-winning standards of care in high quality surroundings.



Barclays was one of the first banks to introduce healthcare industry specialists and our Relationship Directors bring a wealth of industry knowledge to Healthcare businesses. Customer focus lies at the heart of our strategy, helping us to become the bank of choice for very many care providers, large and small. We work with our customers to ensure that we understand their business needs and the dynamics of the sector. This has been recognised through several awards in recent years including HealthInvestor Bank Lender of the Year in 2014, making it 5 times in the last 6 years.

# Annual Care Conference for Wales 2015 Booking Form

To guarantee your place at this conference, please supply all the information requested: • Please supply delegate details – information will be sent to the first named person • Please give us the appropriate payment details – you must fill in one of the five payment options to secure your place Please supply full contact details and the address of the organisation or department paying for your conference places. **Please note that payment or a purchase order must be enclosed with your booking. 10% off Online Bookings at [www.careinfo.org/accw](http://www.careinfo.org/accw)**

## 1. DELEGATE DETAILS

Please list all delegates attending. Information will be sent to the first named delegate (Name 1). Please tick the box at the end of each email address if the named person would not like to receive information from Hawker Publications/Hawker Events by email

**Name 1:** .....

Position: .....

Company/organisation: .....

Address for delegate information: .....

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Postcode: .....

Tel: .....

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**Name 2:** .....

Position: .....

Email : .....

**Name 3:** .....

Position: .....

Email : .....

**Name 4:** .....

Position: .....

Email : .....

## 2. PAYMENT

Cost: £140.00 plus VAT (£168.00) **Special offer: buy two places, get one free.**

**SPECIAL RATE FOR INDEPENDENT OPERATORS:**

£99 plus VAT (£118.80) per delegate **special offer still applies**

Please fill in the number of places and tick one method of payment.

### NUMBER OF PLACES

I would like to book \_\_\_\_\_ conference place(s). Total amount: £\_\_\_\_.\_\_\_\_.

### INVOICE

Hawker can invoice your organisation but only if you supply a purchase order number.

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Please attach a copy of the order to this form.

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Please note: All cheques should be made payable to HAWKER PUBLICATIONS LTD.

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Barclays Bank. Sort code: 20-65-63. Account number: 60438324. Please give the name in section 3 below as a payment reference. Send confirmation of remittance to Shital Patel at the address at the bottom of the left-hand column of this form.

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## 3. INVOICING/PAYMENT ADDRESS

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Position: .....

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Address for invoice: .....

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**CLOSING DATE FOR BOOKINGS:  
Friday, 2 October 2015**

Send this form now to: Fiona Robb,  
Hawker Publications, Culvert House,  
Culvert Road, London SW11 5DH  
Email: [events@hawkerpublications.com](mailto:events@hawkerpublications.com)